

## Tudor Cottage Terms and Conditions

Please note that we do not take same day bookings via the online booking system. If you wish to make a same day booking please phone 01643 862255 or email us at [bookings@tudorcottage.net](mailto:bookings@tudorcottage.net).

Our standard check-in time is between 4:00pm and 6:00pm but we will be happy to welcome you at an alternative time if you let us know in advance.

No booking will be considered confirmed until a deposit of the first night's stay has been received. For one night stays the full amount will be requested on booking.

Tudor Cottage is a very old building and therefore some floors are uneven. Please consider this when booking.

All deposits are non-refundable but in the event of a booking being cancelled more than 4 weeks before the commencement date, we can transfer the deposit to a future booking. After that time, the deposit will be forfeit.

If a booking is cancelled within 7 days of commencement, the full balance will be due. We strongly recommend you consider travel insurance.

Children aged ten and over are welcome.

All children under 18 years of age must be supervised at all times.

Unfortunately we are unable to take pets.

The whole of Tudor Cottage and grounds is a non-smoking area.

Only alcohol purchased at Tudor Cottage should be consumed on the premises.

Our paddock can be used at your own risk and no liability will be accepted. Please inspect the paddock on arrival to ensure it is suitable for your use. Please make sure your horse is suitably insured and clear the paddock after use.

Credit cards are accepted but as we are a small business, unfortunately we need to charge a 2.2% surcharge to cover our costs. Debit cards are accepted at no charge as we are able to absorb the small charge on this form of payment.